

Memorandum of Understanding

Between the Organisations together comprising the Religious Society of Friends (Quakers) in Britain (the "Society"), as represented by their Trustee bodies.

Background:

This Memorandum of Understanding ("**MoU**") sets out the terms and understanding between the Organisations who have agreed and adopted it in relation to:

- A) their roles as independent organisations forming the legal structure which supports the Religious Society of Friends (Quakers) in Britain, and
- B) the general religious and charitable purposes of the Religious Society of Friends (Quakers) in Britain and beyond.

Our national and local organisations all exist to support our worship and witness as a united faith community. We are committed to working together and supporting each other using established Quaker practices as set out in *Quaker faith & practice*. We have a responsibility to comply with the law (including, where relevant, charity law), and the trustees of the organisations must comply with their duties as charity trustees, in order to deliver a safe, inclusive and equitable environment for members, attenders, role-holders, employees, and other parties with whom we interact. We recognise that the actions of one organisation within our community may have implications for the reputation of other organisations and of the whole Society.

This MoU documents the relationship of the organisations forming the Society to each other and provides a framework within which they can support each other and hold each other to account.

The organisations who have agreed to enter this MoU are listed at Appendix 1. This MoU was adopted by the original organisations under the authority of Meeting for Sufferings.

1. Definitions

"BYM"	means Britain Yearly Meeting of the Religious Society of Friends (Quakers), meaning the charity registered as charity number 1127633;
"BYM Contact Points"	means the email addresses included in appendix 8 as amended by notice from time to time;
"Charity Commission"	means the regulator for charities in England and Wales;
"Meeting for Sufferings"	means the standing representative body of the Society;

"Organisations"	means the Quaker bodies, that have entered into this MoU from time to time, who comprise independent charities whose object as set out in their governing document is "the furtherance of the general religious and charitable purposes of the Religious Society of Friends (Quakers) in [Britain or another geographic area within Britain]",
"OSCR"	means the Office of the Scottish Charity Regulator, the regulator for Scottish charities;
"Quakers"	means members and regular attenders of the Society;
"Quaker faith & practice"	means the book of Christian discipline of BYM, as updated from time to time and made available online via the BYM website;
"Quaker Life Central Committee"	means the central committee of BYM which exists to support and strengthen Quaker communities throughout the Yearly Meeting;
"Society"	means The Religious Society of Friends (Quakers) in
	Britain, meaning the community of Quakers in Britain, including individuals, Local, Area, General Meetings and BYM as set out in <i>Quaker faith & practice</i> from time to time;
"Trustees Handbook"	including individuals, Local, Area, General Meetings and

2. Introduction

This MoU sets out the principles underlying the relationship between the Organisations as they pursue their shared purposes. It is a statement of cooperation and communication and is not intended to create legal duties between the Organisations.

This MoU is supplementary to *Quaker faith & practice* which includes detailed guidance and information on the governance of the organisations forming the Society, their role and responsibilities and how they work together.

The relationship between the Organisations is that of independent organisations with a common set of beliefs and practices. This MoU does not create a partnership, agency, franchise or employment between the Organisations, nor does it indicate or confirm authority of one Organisation over another.

3. Working Together

The Organisations form a part of the Society in England, Wales and Scotland. This MoU has been developed because we have a common object and purposes and the health and wellbeing of our faith community depends on the component parts cooperating and providing mutual support.

The Trustees of the Organisations are subject to legal duties, as well as responsibilities which are specifically Quaker. The documents which should be read in conjunction with this MoU are:

- Guidance on trustee duties as set out on the websites of the relevant regulators
- The governing documents of the Organisations
- The Trustee Handbook as published at www.quaker.org.uk and amended from time to time, which describes the particular responsibilities which arise from being a trustee of a part of the Society, and
- Quaker faith & practice as published at www.quaker.org.uk and amended from time to time.

This MoU does not replicate or replace trustee duties imposed by law or as set out in these documents or by our regulators. Rather, it seeks to describe the responsibilities which the Organisations and their trustees have towards the other bodies forming the Society.

Legal compliance is a core responsibility of each Organisation and encompasses a wide variety of duties relating (but not limited) to:

- Safeguarding of children and vulnerable adults;
- Health and safety of employees, members and attenders, building users and the general public;
- Employment of employees and management of voluntary workers, volunteers and Quakers undertaking Quaker service;
- Charity and company law;
- Data protection and information governance;
- Environmental management; and
- Property ownership, disposal and stewardship.

Some, but not all, of these areas are covered by standalone appendices to this document as listed below, however the principles laid out in the appendices apply to all matters arising from trustees' legal duties.

Appendix 2: Safeguarding

Appendix 3: Financial Governance and Legal Compliance

Appendix 4: Data Protection and Information Governance

Appendix 5: Serious Incidents or Notifiable Events

Appendix 6: Employment, Volunteering and Quaker Service

Appendix 7: Property, Lettings and Hiring

As the umbrella organisation for the Society, with the resources and remit to support other Organisations, BYM holds a role within the Society of:

- Gathering and sharing knowledge, guidance and best practice in the areas covered by this MoU, and in facilitating such sharing between all Organisations; and
- Enabling communication between the Organisations as required in order to fulfil the duties and commitments set out or referred to in this MoU.

The form that this convening and communicating role takes will change over time and will be responsive to the needs and concerns of the Organisations.

4. Amendments to the MoU

We expect that this MoU will be modified by mutual agreement between the Organisations both in the light of experience and with time, as the needs of the organisations forming the Society evolve.

Amendments to this MoU can be proposed by the Trustee body of any Organisation sending a minute of a Quaker meeting for worship for business to Meeting for Sufferings. Such a minute may propose either a specific change or a general update to the MoU. On receipt of such a minute, the Recording Clerk will designate the proposals as "minor amendments" or "major amendments".

For proposed minor amendments, the Recording Clerk shall have discretion to consider the proposals and decide whether to recommend to Quaker Life Central Committee that the proposed minor amendments are made. Upon receipt of a recommendation from the Recording Clerk, the proposed minor amendments will be considered by Quaker Life Central Committee which will either approve the proposals, decline the proposals, or designate the proposals to be considered instead as "major amendments" following the process set out below. Any proposed minor amendments to the MoU to be adopted must be agreed by a minute of Quaker Life Central Committee following such a report.

For proposed major amendments, Quaker Life Central Committee will appoint a working group from its membership (co-opting additional Quakers as needed) to explore the proposed major amendments and bring a report to Quaker Life Central Committee. Any proposed major amendments to the MoU to be adopted must be agreed by a minute of Meeting for Sufferings, following a recommendation in a report from Quaker Life Central Committee.

Quaker Life Central Committee may decide to seek legal advice on proposed minor or major amendments where this is considered prudent.

Once any minor or major amendments are agreed by Quaker Life Central Committee, all Organisations will be provided with a copy of the draft amended MoU and asked to confirm by minute their acceptance of the amended MoU within a specified time period of six calendar months.

Following the expiry of the specified time period (or, if earlier, the date that all Organisations minute their acceptance) the MoU will be deemed amended as of this

date. Any Organisation that has not minuted acceptance within the specified time period will be treated as having automatically opted-out in accordance with section 5 as of the date the amendments to the MoU take effect.

Should any Organisation which has entered into this MoU change their legal name, the Trustees of that body should inform their usual staff contact at BYM, who will arrange for this document to reflect the new name.

5. Opting-in and opting-out

Where a new Area, General or other regional Meeting is created with the appropriate charitable object, they will be requested to opt-in and join this MoU by agreeing a minute at a Trustees meeting for church affairs, declaring their intention to enter into the MoU. Once such a minute has been sent to Meeting for Sufferings, the new meeting will be an Organisation and the existing Appendix 1 will be replaced with a restated and updated Appendix 1. All Organisations will be provided with an updated copy of the MoU, which will be made available for viewing and download from a BYM webpage with a restated and updated Appendix 1 within six weeks of any opt-ins.

An Organisation may opt-out and withdraw from the MoU by providing three month's written notice to the clerk of Meeting for Sufferings. At the end of the notice period, the body will cease to be an Organisation and the existing Appendix 1 will be replaced with a restated and updated Appendix 1. All Organisations will be provided with a copy of the MoU with a restated and updated Appendix 1 within six weeks of any opt-outs.

6. Termination

This MoU will commence on the date stated on its first page once more than one Organisation has agreed to enter into it.

The MoU (as amended from time to time, and with a restated Appendix 1 from time to time to reflect any future opt-ins/opt-outs by Organisations) will remain in force until such time as the Organisations agree that it is no longer needed. When this happens, the MoU can be terminated by a minute agreed by Meeting for Sufferings.

7. Disputes

The Organisations shall work, under the auspices of Quaker Life Central Committee, to resolve any dispute or issue relating to this MoU through recognised Quaker procedures as described in *Quaker faith & practice*.

8. General

Each Organisation will cover its own costs in relation to agreeing, entering into and using this MoU.

The Clerks to Trustees of each Organisation agree to their names and correspondence email addresses being shared with the Clerks to Trustees of other Organisations as needed in order to fulfil the expectations set out within this MoU.

No amendments to this MoU shall be effective unless the process set out in section 4 has been followed.

9. Disclaimer

By entering into this MoU, the Organisations are not committing to any new legally binding duties between the Organisations.

Appendix 1: List of Organisations

For each Organisation, Trustees have agreed by minute to enter into this MoU.

Organisation	Charity Number if Registered	Date of trustees minute recording agreement to enter into the MoU
Banbury & Evesham	238015	9 March 2024
Bournemouth Coastal	1134540	1 April 2024
Brighouse West Yorkshire	1191435	13 April 2025
Bristol	1175435	March 2025
Britain Yearly Meeting	1127633	9 June 2024

Cambridgeshire	1134537	31 March 2024
Central England	224571	22 May 2024
Central Yorkshire	Excepted	29 February 2024
Chilterns	1130322	12 March 2025
Cornwall	Excepted	27 June 2024
Craven & Keighley	1184894	March 2024
Cumberland	1161207	
Devon	1139955	March 2024
Dorset & South Wiltshire	1149956	20 March 2025
East Cheshire	502002	December 2024
East Kent	Excepted	June 2024
East Scotland	20698	27 May 2024
Gloucestershire	1134212	8 June 2024
Hampshire & Islands	1186058	
Hardshaw & Mann	1134522	May 2024
Hertford & Hitchin	1131894	May 2024
Ipswich & Diss	1134526	18 May 2024
Kendal & Sedbergh	1197234	24 May 2024
Kingston & Wandsworth	Excepted	7 November 2024
Lancashire Central & North	1134224	13 March 2024
Leeds	1134542	3 July 2024
Leicester	1192277	8 September 2024
Lincolnshire	Excepted	2 March 2024
London West	1134215	4 March 2024
Luton & Leighton	1173865	March 2024
Manchester & Warrington	1172087	14 March 2024
Mid Essex	Excepted	1 May 2024

Mid Somerset	Excepted	February 2024
Mid Thames	201030	12 May 2024
Norfolk & Waveney	1134787	November 2024
North East Thames	Excepted	13 March 2024
North London	Excepted	July 2024
North Scotland	17958	
North Somerset	Excepted	May 2024
North West London	1134529	19 November 2024
Northamptonshire	1180217	18 April 2024
Northumbria	1134532	
Nottinghamshire & Derbyshire	1134531	17 September 2024
Oxford & Swindon	1137897	9 March 2024
Pendle Hill	224603	April 2024
Pickering & Hull	1134538	6 July 2024
Sheffield & Balby	1134536	17 July 2024
South East London	Excepted	
South East Scotland	19165	2 May 2024
South London	Excepted	
Southern East Anglia	1134208	22 June 2024
Staffordshire	1192134	4 March 2024
Surrey & Hampshire Border	Excepted	18 February 2024
Sussex East	1173819	March 2025
Sussex West	1147831	
Swarthmoor (SW Cumbria)	1190009	
Teesdale & Cleveland	1184347	1 July 2024
Thaxted	1194893	
Wensleydale & Swaledale	Excepted	17 February 2024

West Kent	1166299	13 April 2025
West Scotland	11234	
West Somerset	1155009	27 May 2024
West Weald	1134523	
West Wiltshire & East Somerset	1134534	9 June 2024
Wirral & Chester	1134210	2 July 2025
Worcestershire & Shropshire	1175399	March 2024
York	1133306	25 February 2024
General Meeting for Scotland	12281	7 February 2024
Young Friends General Meeting	1064763	
Cymar		

Appendix 2: Safeguarding

- 1. The Organisations acknowledge that
 - Safeguarding all people who come into contact with them (especially, but not limited to, children, young people and adults at risk) is a core responsibility of each Organisation;
 - b) Statutory and regulatory frameworks of safeguarding practice exist, and activities undertaken by each of the Organisations are subject to these frameworks.
 - a safeguarding concern occurring within the operations of one Organisation, may be a serious incident / notifiable event requiring reporting by that Organisation to the Charity Commission or the OSCR.
 - d) a serious safeguarding concern occurring within the operations of one Organisation, may have implications for other Organisations, and may need to be communicated to those other Organisations.

2. BYM will:

- a) provide support, advice and guidance to Safeguarding Co-ordinators in maintaining good safeguarding practice across the Society.
- b) provide and, in consultation with the other Organisations, regularly update model safeguarding documents for use by the Organisations.
- c) subscribe on behalf of all Organisations who wish to be subscribed to disclosure and barring records check services; and
- d) support the relevant role holders across each Organisation to share best practice in relation to their duties.

- a) appoint or employ a person, or persons, responsible for promoting a good safeguarding culture and the Organisation's compliance with safeguarding legislation.
- b) Subject to the constraints imposed by confidentiality requirements and data protection law, inform other Organisations (and, where relevant, other Quaker bodies that are not party to this MoU), through BYM contact points where necessary, where a safeguarding concern has arisen in their organisation which they believe may have significant implications for another Organisation, Quaker body or for the Society as a whole, and provide such support and information as is required to enable other Organisations to discern the actions which should be taken following such a report.
- c) where they are informed of a concern relating to safeguarding in another Organisation or Quaker body (the "Reporting Organisation") which has significant implications for their Organisation (the "Receiving Organisation"), consider whether the concern requires reporting as a serious incident or notifiable event by the Receiving Organisation.
- d) adapt and adopt the model safeguarding documents provided by BYM or adapt the Organisation's previous safeguarding policies and procedures to incorporate those recommendations in the BYM documents that have been deemed appropriate for that Organisation by its Trustees and Safeguarding Co-ordinator, keeping a record of the reasons for simplifying or modifying BYM's model safeguarding documents for their usage, other than for reasons of clarity.

- e) ensure that where it is deemed necessary by the Safeguarding Co-ordinator or a Trustee, any safeguarding concerns are reported to BYM's Safeguarding Officer and Thirty-One:Eight (or another suitable safeguarding advisory organisation as decided by the Society from time to time and communicated to all Organisations) and that any advice received from such organisation is considered and where appropriate acted upon, noting that the Trustees of the reporting Organisation are ultimately responsible.
- f) at least annually consider their safeguarding policy and practice at a trustee meeting for church affairs.

Appendix 3: Financial Governance and Legal Compliance

- 1. The Organisations acknowledge that
 - a) good financial governance and practice, including protection against fraud, bribery and corruption, is a core responsibility of each Organisation.
 - b) frameworks of financial and legal practice exist, and activities undertaken by each of the Organisations are subject to these frameworks, with some variations in their obligations depending on size and jurisdiction.
 - c) a financial or legal concern occurring within the operations of one Organisation, may be a serious incident or notifiable event which requires reporting by that organisation to the Charity Commission or to OSCR.
 - d) a financial or legal concern occurring within the operations of one Organisation, may have implications for other Organisations, and may need to be communicated to those other Organisations.

2. BYM will:

- a) maintain a membership with the Churches' Legislation Advisory Service (or any suitable alternative or successor body) and provide access to training material and guidance resources to all Organisations.
- maintain a membership on behalf of all Organisations of the Association of Church Accountants and Treasurers (or any suitable alternative or successor body) and provide access to training material and guidance resources to all Organisations.
- c) maintain any supplementary Quaker specific guidance which is required, publishing updated guidance from time to time.
- d) support the relevant role holders across each Organisation to share best practice in relation to their duties.

- a) ensure that they are familiar with relevant regulatory expectations including (but not limited to) the following key Charity Commission guidance notes and/or (for Organisations regulated by OSCR) equivalent OSCR guidance:
 - i. Charity Commission It's your decision: charity trustees and decision making (CC27)[1]
 - ii. Charity Commission How to report a serious incident in your charity[2]
 - iii. Charity Commission The essential trustee: what you need to know, what you need to do (CC3)[3]
 - iv. Charity Commission Managing conflicts of interest in a charity^[4]
 - v. OSCR Being a Charity in Scotland^[5]
 - vi. OSCR Guidance and good practice for Charity Trustees^[6]
 - vii. OSCR Notifiable events^[7]
- b) comply with reporting requirements as set out in *Quaker faith & practice*, including sending their Annual Report and Accounts to BYM;
- c) ensure that any financial or legal concerns are reported to the relevant BYM staff member (see Appendix 8 for BYM contact points).
- d) Subject to the constraints imposed by any confidentiality requirements and data protection law, inform other Organisations, through BYM contact points where necessary, where a financial or legal concern has arisen in their organisation which they believe may have significant implications for another Organisation or for the Society as a whole.

e) where they are informed of a concern relating to financial or legal concerns in another Organisation or Quaker body (the "Reporting Organisation") which has significant implications for their Organisation (the "Receiving Organisation"), consider whether the concern also requires reporting as a serious incident or notifiable event by the Receiving Organisation.

Appendix 4: Data Protection and Information Governance

- 1. The Organisations acknowledge that
 - a) safely processing personal data is a core responsibility of each organisation.
 - b) statutory frameworks of data protection practice exist, and activities undertaken by each of the Organisations are subject to these frameworks.
 - a data protection concern occurring within the operations of one Organisation may be a data breach requiring notification to the Information Commissioner's Office (the UK wide regulator for data protection) and may also be a serious incident/notifiable event requiring reporting to the Charity Commission or OSCR, and
 - d) a serious data protection concern occurring within the operations of one Organisation, may have implications for other Organisations, and may need to be communicated to those other Organisations.

2. BYM will:

a) provide advice and guidance to the Organisations in maintaining good data practice within their meeting.

- a) Subject to the constraints imposed by any confidentiality requirements and data protection law, inform other Organisations, via BYM contact points where necessary, where a data protection or information governance concern has arisen in their organisation which may have significant implications for another Organisation or for the Society as a whole.
- b) Where they are informed of a concern relating to data protection in another Organisation or Quaker body (the "Reporting Organisation") which has significant implications for their Organisation (the "Receiving Organisation"), consider whether the concern also requires reporting as a serious incident or notifiable event by the Receiving Organisation.
- c) At least annually consider their data protection and information governance policy and practice at a trustee meeting for church affairs.

Appendix 5: Serious Incidents or Notifiable Events

Organisations based in England and Wales are subject to Charity Commission guidance on serious incidents, and Organisations based in Scotland are subject to OSCR guidance on notifiable events. On occasion this may mean that incidents which would be reportable in one jurisdiction, are not reportable in another, and trustees will be alert to the requirements of the jurisdiction in which they operate.

1. The Organisations acknowledge that:

- a) each Organisation has a responsibility to report any serious incidents (England and Wales) / notifiable events (Scotland) which it experiences, or is impacted by, to one or more regulators.
- b) serious incidents or notifiable events may arise as a result of matters covered by other appendices of this MoU or from matters not covered in this MoU.
- c) serious incidents or notifiable events occurring within one Organisation may also meet the criteria to be considered a serious incident / notifiable event within another Organisation or other Organisations. If they are made aware of a serious incident or notifiable event in another Organisation (the "Reporting Organisation") which has significant implications for their Organisation (the "Receiving Organisation"), trustees should consider whether the incident also requires reporting as a serious incident or notifiable event by the Receiving Organisation.
- d) guidance on how trustees of an Organisation should determine whether an incident meets the criteria for reporting should be taken from the relevant regulator's websites as updated from time to time.

2. BYM will:

- a) operate as a point of liaison and connection between Organisations, where a serious incident or notifiable event in one Organisation is reported to or by BYM and is reasonably likely to have a significant impact on another Organisation.
- b) offer support to trustees of any Organisation with discernment on whether or not an incident should be reported to their regulator.

3. All Organisations will:

 a) as soon as possible (and in any event within ten working days) after reporting a serious incident / notifiable event to their regulator, inform BYM and any other relevant Organisations of such incident or event and provide such updates as the other Organisations may reasonably request.

Appendix 6: Employment, Volunteering and Quaker Service

Please note that health and safety matters, which may arise in the context of employment, Quaker service or volunteering, should be considered as potential serious incidents or notifiable events.

Please also note that for the purposes of this appendix, Voluntary Workers (as defined in legislation, and distinct from most volunteers) are considered to be employees.

1. The Organisations acknowledge that:

- a) Good employment and volunteer management practice is a core responsibility of each Organisation that employs people.
- b) activities undertaken by each of the Organisations are subject to employment law and good practice requirements, depending on their particular circumstances and jurisdiction.
- c) An employment concern occurring within the operations of one Organisation, may be a serious incident or notifiable event requiring reporting to the Charity Commission or OSCR by that Organisation.
- d) An employment concern occurring within the operations of one Organisation, may have implications for other Organisations, and may need to be communicated to those other Organisations.

2. BYM will:

- a) Provide ad hoc advice and guidance to the Organisations in maintaining good employment and volunteer management practice.
- b) Provide and, in consultation with the other Organisations, regularly update model employment and volunteer documents for use by the other Organisations.

- a) Consider use of the model documents provided by BYM.
- b) Subject to the constraints imposed by any confidentiality requirements and data protection law, inform other Organisations, via BYM contact points where necessary, where an employment concern has arisen in their organisation which may have significant implications for another Organisation or for the Society as a whole.
- c) Where they are informed of a concern relating to employment in another Organisation or Quaker body (the "Reporting Organisation") which has significant implications for their Organisation (the "Receiving Organisation"), consider whether the concern also requires reporting as a serious incident or notifiable event by the Receiving Organisation.
- d) At least annually consider their employment policy and practice and arrangements for recruiting and managing volunteers at a trustee meeting for church affairs.

Appendix 7: Property, Lettings and Hiring

- 1. The Organisations acknowledge that:
 - a) All charities have duties to safeguard and protect their charity's property and assets including real property and buildings.
 - b) Many meeting houses and spaces owned by Organisations are let or hired out commercially for income
 - c) Allowing other organisations to use our buildings can provide an income stream and can also be a form of outreach and witness, and provide a valuable community resource
 - d) Allowing other organisations to use our buildings can also create reputational risk for the Society, if potential and current hirers are not scrutinised to ensure that their aims, policies and activities broadly respect Quaker values and discernment
 - e) A concern relating to lettings or hirings occurring within the operations of one Organisation, may have implications for other Organisations, and may need to be communicated to those other Organisations.
 - f) A concern relating to lettings or hiring occurring within the operations of one Organisation, may be a serious incident or notifiable event requiring reporting to the Charity Commission or OSCR.
 - g) A legal framework applies to the <u>disposals of, including letting of charity</u> <u>property in England and Wales</u> in certain circumstances, under the Charities Act 2011.
- 2. BYM will support the relevant role holders across each Organisation to share best practice in relation to their duties.
- 3. All Organisations will:
 - a) Adopt and operate a lettings and hiring policy, enabling clear decision-making on lettings by that Organisation. This policy should document the process and acceptable rationale for agreeing reduced rates to hirers and lessees.
 - b) Swiftly inform other Organisations, via BYM contact points where necessary, where a concern relating to property, including lettings or hirings, has arisen in their Organisation which may have significant implications for another Organisation or for the Society as a whole, and work with the BYM Communications team to manage any associated public communications.
 - c) Where they are informed of a concern relating to property including hiring or lettings in another Organisation or Quaker body (the "Reporting Organisation") which has significant implications for their Organisation (the "Receiving Organisation"), consider whether the concern also requires reporting as a serious incident or notifiable event by the Receiving Organisation.
 - d) At least annually consider their lettings and hiring policy and practice at a trustee meeting for church affairs.

Appendix 8: BYM Contact Points

The following email addresses are included for ease of reference. They are correct at the time of the Organisations first entering into this MoU, and although BYM does not expect them to change regularly, they may from time to time be updated. When this happens, all Organisations will be informed in a timely manner.

Nature of incident	First BYM Point of Contact	Failing which
Safeguarding	Safe@quaker.org.uk	Contact the Recording Clerk:
Financial or Legal	Supportmeetings@quaker.org.uk	rc@quaker.org.uk
Data Protection	Dataprotection@quaker.org.uk	
Serious Incidents	Supportmeetings@quaker.org.uk	
Employment and Volunteering	Supportmeetings@quaker.org.uk	
Property, Lettings and Hirings	For reputational risks: Communications@quaker.org.uk For general advice on lettings such as matters relating to terms and conditions of hire, insurance, lettings policies and other commonplace compliance issues: supportmeetings@quaker.org.uk	