

Contactless card devices

Guidance sheet for Quaker Meetings

Autumn 2023



Introduction

If your meeting house is considering implementing contactless card devices, here is a list of suppliers in the UK who offer contactless card devices for donations to non-profit charities. We have also included a list of considerations to help you make an informed choice.



Contactless card suppliers:

1. **PAYA Charity:** offers a streamlined contactless donation solution which allows charities to fundraise in today's fast-paced, increasingly cashless modern-day world. Website <https://www.payacharity.com/products/card-machines>
2. **iZettle:** provides contactless card readers and payment solutions. They offer competitive rates and a range of card reader options. PayPal Here, their service, integrates with PayPal for online donations as well. Website <https://shop.zettle.com/gb/card-terminals>
3. **Dona:** focuses on helping charities increase their donation income through technology. Website <https://donadonations.com/>
4. **Square:** is another reputable provider with a strong presence in the UK. They offer a variety of hardware options, including contactless card readers and point-of-sale systems. Square's fees are transparent, and they provide useful tools for tracking donations. Website <https://squareup.com/gb/en>
5. **Barclaycard:** offers charity-specific contactless payment solutions for non-profits in the UK. They have experience in the charity sector and can provide customized services. Link [Barclaycard-card-reader](#)

When selecting a supplier, consider the following factors:

- **Fees:** Compare transaction fees, monthly fees (if any), and other associated costs. Look for transparent pricing.
- **Compatibility:** Ensure that the card reader or payment solution is compatible with your devices (e.g., smartphones or tablets) and integrates with your fundraising software or CRM system.
- **Ease of Use:** Choose a solution that is user-friendly for both your staff and donors.
- **Reporting and Analytics:** Look for a supplier that offers robust reporting tools to track and analyse donation data.
- **Customer Support:** Assess the level of customer support and technical assistance provided by the supplier.
- **Customization:** Consider whether the supplier can customize the solution to match your branding and campaign needs.
- **Security:** Ensure that the supplier complies with relevant security standards for handling cardholder data.

Observation: we recommend visiting the websites of these suppliers, contacting them directly, and reading recent reviews and testimonials to make an informed decision based on the latest offerings and feedback from non-profit organisations in the UK.